

Small Business Planning

UW Extension Office
715-479-3648

Forward Service Corporation

Workforce Investment Act
Adult - Joan Hartman
715-365-1501

Youth –Serena Adler
715-365-7820

W-2 Wisconsin Works

Jodi Paulson
Rhinelander 715-365-7822
Eagle River - Mondays
715-479-5175

**Experience Works, Inc.
(workers 55+)**

715-582-1112

**UWSP Extension Small
Business Development
Center**

Entrepreneurial Training
www.uwsp.edu/conted
800-898-9472

Business Resource Line
www.uwsp.edu/conted
800-487-7389

Better Business Bureau

<http://www.wisconsin.bbb.org>
414-847-6000



Resource Guide 2019

Serving Vilas County

Updated by Vilas County Social Services 5/9/2018

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Misc Resources

Northwoods Saves

Financial Counseling
877-675-4673

Judicare Legal Assistance

800-472-1638

Division of Motor Vehicles

800-924-3570

To schedule a Road Test

www.dot.wisconsin.gov

Type: **road test** in search box

Employment / Training

Job Center of Wisconsin

www.wisconsinjobcenter.org

Northern Advantage Job Center & Dislocated Workers Program

51A North Brown St.
Rhinelanders 715-365-1500

Workforce Investment Act Youth Program

Serena Adler 715-365-7820

Forward Services (W-2 Cases)

Monday & Wednesday
Eagle River 715-479-5175
Rhinelanders 715-365-1500

FoodShare Employment & Training Program

1-888-794-5722
www.MyFSET.net

DVR - Wisconsin Division of Vocational Rehabilitation

715-365-2603
715-365-1500

Rhinelanders 800-662-5330
Wausau 800-469-0917

Dept. of Workforce Development — Equal Rights

608-266-6860

Unemployment Compensation ucclaim-wi.org

New applications
800-822-5246

Claimant Information
800-494-4944

Weekly benefits
800-978-7887

Veteran Services

Vilas County
715-479-3629

Workers Compensation 608-266-1340

TrANS Program

3051 Sand Lk Rd, Crandon
Kim Kircher 715-478-7633

Children's Health
**Children's Health Alliance
of Wisconsin**
414-292-4000 715-218-8424
www.chawisconsin.org

Birth to 3 Program
Services for children ages
birth to 3 with special needs
Rhineland 715-369-1337

**Maternal & Child Health
Hotline**
Hotline for mother's in need
of health & nutrition infor-
mation, financial aid, or ad-
vocacy 800-722-2295
www.mch-hotlines.org



Head Start
**Family & Child Learning
Centers of Northeast Wis-
consin Head Start Pro-
gram** 715-369-5688

Eagle River
Eagle River Head Start
715-477-1101
Little Pine Cones
715-477-2273

Lac du Flambeau
Zaasijiwan Head Start
715-588-9291

Minocqua
Northland Head Start
715-356-3044

St. Germain
Little Acorns Lodge
715-542-2273

**Child Care Resource
& Referral**

**Northwest Connection
Family Resources**
Child care resource & re-
ferral for the 14 northern
counties in WI and for in-
formation on becoming a
licensed child care center.
800-733-5437
For information on becom-
ing a certified provider in
Vilas County call Robin at
715-369-9255 or email to
nwchild05@gmail.com.

**Headwaters Infant Devel-
opment** 715-369-1337
Birth-to-Three Program
1441 Timber Drive
Rhineland

**The New WI Shares Child
Care Subsidy Program
and EBT Card**
[http://dcf.wisconsin.gov/childcare/
mywchildcare/default.htm](http://dcf.wisconsin.gov/childcare/mywchildcare/default.htm)

**Departments of Social
Services**

Vilas Cty Social Services
330 Court St, Eagle River
Kate Gardner, Director
715-479-3668
Fax: 715-479-3728

Oneida Cty Social Services
715-362-5695

SERVICES INCLUDE:
Energy Assistance, Services
for Adults at Risk, Child Wel-
fare, and Child Abuse and
Neglect

For the following programs:
Food Share, Medical Assis-
tance, Badger Care, Child
Care Assistance, Family
Planning, and Caretaker
Supplement apply at:
www.access.wi.gov or
Call the Northern IM Consor-
tium 1-888-794-5722

**Lac du Flambeau
Depart. of Social Services**
533 Peace Pipe Rd
Lac du Flambeau, WI 54538
715-588-9635
FAX: 715-588-2413

**Lac du Flambeau Tribal
Offices**
Lac du Flambeau, WI 54538
715-588-3303



**Home Support Ser-
vices**

**Circle of Care Ministry of
Holy Family Church**
Help for frail elders & disa-
bled, based on staffing and
financial limits 715-356-6284

Commission on Aging
715-479-3625

**Income Maintenance
Consortiums**

Northern IM Consortium
888-794-5722 Online at
www.access.wi.gov
**Lac du Flambeau Resi-
dents** 715-588-4235

**WI BadgerCare HMO En-
rollment** - to enroll in an
HMO or find a doctor.
Mon– Fri, 7 am to 6 pm.
1-800-291-2002

Public Health Dept.

Vilas County 715-479-3656
Lac du Flambeau
715-588-3371

Elder Care

**Vilas County Commission
on Aging** 715-479-3625

Caregiver Support Group

3rd Thur of each month at
Commission On Aging in
Eagle River 715-479-3625



UW Extension

Vilas County Courthouse
330 Court Street
Eagle River, WI 54521
715-479-3648

Service: Nutrition Education
karly.johnson@ces.uwex.edu
teresa.arnold@ces.uwex.edu

Family Resources

**Family Resource Connec-
tion** 1-888-266-0028
1020 Kabel Ave, Rhinelander
[www.familyresourceconne-
ction.org](http://www.familyresourceconne-
ction.org)

Services include: Play and
Learn (Rhinelander), Music
Garden (Rhinelander and
Minocqua), Parent to Parent

Lac du Flambeau Family Resource Center

533 Peace Pipe Rd
715-588-1511

Lac du Flambeau Wellness Center

715-588-3371
129 Old Abe Rd
Services include: Center for
Fitness, Community Health,
Diabetic Education, Elderly/
Disabilities Benefits, Family
Planning, Honoring Our Chil-
dren, Smoking Cessation,
WIC, and other services.

**Lac du Flambeau Crisis/
Respite Family Resource
Center** 715-588-1511
533 Peace Pipe Rd

**UW Extension Family Liv-
ing** Services include: Par-
enting Classes, Co-Parenting
Classes, Budget Resources,
Parenting Resources
715-479-3648

Child & Family En- richment Programs

Northwoods Children's Museum

346 W Division St, Eagle
River Hands-on interactive
exhibits, engaging rotating
exhibit themes, and partici-
pative programs. Tues -
Sat 10 am-5pm, Sun noon-
5pm. 715-479-4623

Fun with Fathers

At the NW Children's Mu-
seum 715-479-4623

Mothers of Preschoolers

2nd & 4th Wed of each
month 9-11:30 am, Eagle
River 715-479-1946

Music Garden

Mon- Sprouts 9-930 am
and Thur -Jumping Beans
9:45 -10:45 am, Minocqua
888-266-0028

Parent to Parent

Parents of children with
special needs as mentors
for parents of children with
similar special needs.
1-888-266-0028

Big Brothers, Big Sisters

800-648-1696
www.bbbsnw.org

Wisconsin Promise

Programs for youth SSI recip-
ients ages 14-16.
855-480-5618
www.promisewi.com

Social Service Pro- grams for Children and Youth

Vilas County Social Ser- vices - Children's Protec- tive Services

330 Court St, Eagle River
715-479-3668

Child Support Services

330 Court St, Eagle River
715-479-3705

Juvenile Justice

330 Court St, Eagle River
715-479-3644

Vilas County Dept of Public Health

302 W Pine St, Eagle River
Immunizations, lead screen-
ings, Prenatal Care Coordi-
nation (PNCC), WIC, North-
woods Dental Project, current
recall list, and preventative
health programs
715-479-3656

Non-Emergency Medical Transportation

MTM

Transportation to covered appointments for Medicaid and Badger Care members

1-866-907-1493

TTY 1-800-855-2880

Where's My Ride

1-866-907-1494

Complaint Line

1-800-382-8484

Transportation

Lac du Flambeau Transit

For all community members, M-F, 5 am - 8 pm

855-533-7433

Vilas County Commission on Aging

For senior citizens and disabled adults who are unable to drive and are residents of Vilas County

715-479-3625

Lac du Flambeau Veterans, Aging, and Long Term Care

For LDF senior citizens or disabled persons

715-588-4351

Eagle River Taxi

715-477-0171

www.eaglerivertaxi.com

Lakeland Senior Center

For Woodruff/ Minocqua adults 60 yrs old or older and disabled adults. Fare based on mileage. 715-356-9118

Northwoods Seniors

For senior citizen residents of Manitowish Waters, Boulder Junction, Winchester, and Presque Isle.

715-356-2650

Phelps Senior Club

For senior citizens in the Phelps Area 715-891-1221

St Germain Prime Timers Senior Club

For St Germain area senior citizens. Call for reservations 715-479-6310

Veterans

Free transportation to VA hospital for Veterans.

715-369-6227

Northwoods Transit Connections

Oneida and Vilas Counties

715-420-0585

844-267-4762

Website:

www.northwoodstransit.org

Email is at:

northwoodstransitconnections@gmail.com

Special Needs/ Disability

ADRC 800-699-6704

Human Service Center

800-236-8787

Mid-State Independent Living Choices

800-382-8484

Marathon County Health

888-640-4160

Children with Special Health Care Needs Program - Service area includes Vilas and Oneida Counties

www.co.marathon.wi.us/cyshcn.asp

Wisconsin Family Ties

715-605-2097

Information and services provided for parents, grandparents, caregivers, and others who care for children with emotional/mental health needs. wifamilyties.org

Wisconsin First Step

Call for info on free services for children with special needs 800-642-7837

Social Security

Rhineland 888-868-8185

Disability Rights Wisc

www.disabilityrightswi.org

800-928-8778

AIDS/HIV

Aids Resource Center of Wisconsin - Wausau

www.arcw.org 800-551-3311

Free/Sliding Fee Clinics

Bridge Clinic Antigo

Antigo 715-627-4383

The Lakes Community Health Center

Iron River 715-372-5001

Bridge Community Health Clinic

Wausau 715-848-4884

St. Vincent DePaul Free Clinic

Merrill 715-539-9566

Health

Vilas County Public Health
715-479-3656

Lions Club

Glasses /eye exams -case by case situation

715-480-4140

Community Care

Ask your health care provider if they participate.

Marshfield Clinic Patient Assistance Center

800-347-0673

Community Link and

Health Access

800-242-9252

(Sacred Heart-St. Mary's Hospital) Assistance with navigating the health care system

Wisconsin Well Woman Program

<http://dhfs.wisconsin.gov/WomensHealth/index.htm>

608-266-8311 715-479-3656

Partnership for Rx Assistance

www.pparx.org

800-477-2669

Needy Meds-prescription assistance www.NeedyMeds.org

American Cancer Society

Cancer.org
800-227-2345

Mental Health

Compass Counseling
Eagle River 715-845-5493

Cornerstone Psychological Associates 715-420-1201

Counseling/Psychological Services 715-682-3523
Family Resources Center - Native American Services 715-588-1511

Human Service Center
800-236-8787
www.thehumanservicecenter.org

Lac du Flambeau Family Resource Center
715-588-1511

Lutheran Social Services
800-236-0011

Marshfield Clinic Counseling 715-356-1793

Ministry Koller Behavioral Health 715-365-8540

Ministry Medical Group
715-477-3000 or
715-356-8140

New Horizons Counseling & Family Services
715-337-0555

Northland Counseling
Accepts MA and insurance for in-home visits
715-479-2600

Options Treatment Program
Minocqua 715-356-5377
Rhineland 715-369-7300
Shirley Limberg & Assoc.
800-788-5882

Transitions Center
715-365-6696

Wisconsin Family Ties



⁶www.wifamilyties.org

Hospitals

Ministry Eagle River Memorial Hospital
201 Hospital Rd, Eagle River 715-479-7411

Howard Young Medical Center
715-356-8000
240 Maple St., Woodruff, WI

Ministry St Mary's Hospital
715-361-2000
2251 N Shore Dr, Rhineland-er, WI

Clinics

Aspirus Clinics:

4348 Hwy B, Land O' Lakes
715-547-6118

1630 N Chippewa Dr,
Rhineland 715-361-5480

6951 S Michigan St, 3 Lakes
715-546-2543

611 Veterans Parkway,
Woodruff 715-358-8610

Marshfield Clinics:

500 Commerce Loop, Eagle River 715-479-0400

9601 Townline Rd, Minocqua
715-358-1000

1446 1st Ave Hwy 47, Woodruff
715-358-0610

Ministry Medical Group
930 E Wall St, Eagle River
715-477-3000

Peter Christensen Health Center

Lac du Flambeau
715-588-3371

Priority Medical Partners, SC

Rhineland (715)420-1831
www.prioritymedicalpartners.com

NEWCAP 1-715-479-3357
Community Health Clinic
603 E Wall St. Suite A
Eagle River, WI 54521

Services provided at no or low cost, based on income, even if you have insurance. Annual exams, birth control, pregnancy testing, pap smears, STD/Infections screening & more.

Nicolet Area Technical College

Lake Julia Campus

County Hwy G
Rhineland, WI 54501
800-544-3039

Lakeland Campus

9569 Hwy 70 West
Minocqua, WI 54548
800-585-9304

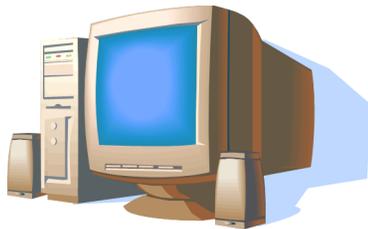
www.nicoletcollege.edu



Techs With A Heart

Program 715-446-4333

Todd Olewinski
7735 Hixon Rd # B
Minocqua. One free computer desktop or laptop per household – computer repair for \$20 plus parts



Phones & Computers

You may qualify for a reduction in your monthly telephone bill or a free phone link-up

If you'd like to apply call
Frontier - 715-365-2220
Verizon - 1-800-483-4600
Public Service Commission
1-800-225-7729.

Safelink Wireless

You may be able to qualify for free cell phone minutes! Eligibility is based on participation in public assistance programs or your income.
www.safelinkwireless.com/safelink or call 800-723-3546 to apply.

Medical Equipment Loan Closets

Conover Lions Club

Victor
715-350-2043

Land O'Lakes Town Hall

715-547-3255

Lakeland Senior Center

412 Balsam St, Woodruff, WI
715-356-9118

Dental Care

These clinics accept Badger Care, Medicaid, or have reduced/sliding fees.

First Impressions

Ages birth to 10 years old.
708 E Timber Dr.,
Rhineland 877-842-4649

Marshfield Clinic - Rhineland Dental Center

715-420-1400



Dr. Barbara Phillips

8815 Cty Rd J, Woodruff
Children 18 and under
715-358-0502

Marshfield Clinic Park Falls Dental Center

800-782-8581 ext. 30200

Northwoods Oral and MA

97602 W Lake Ave,
Minocqua 715-358-3321

Dickinson-Iron Dental Center

211 S. Fourth St., Suite B,
Crystal Falls, Michigan

906-875-6133

Dr. Gresham

220 S. Suffolk St., Ironwood,
Michigan 906-932-2730

Northern Menominee

Health Center 906-863-2315
US 2 & 41, Spalding, MI

Peter Christensen Dental Clinic

450 Old Abe Rd, Lac du Flambeau
715-588-4269

Financial Help

Caritas - St Matthias Episcopal Church

715-356-9989
Utility bills, gasoline, prescriptions, clothing. Need ID.
Tues & Thurs 9:30 to 11 am
St Francis Episcopal Church
Wed 11am to 2pm
715-480-5683

Heating Assistance/Weatherization Programs

Wisconsin Home Energy Assistance Program

Vilas 715-479-3668
Lac du Flambeau
715-588-4235

Eagle River City Hall

City of Eagle River residents only.
715-479-8682

Ashland Housing Authority
Home energy inspection, furnace, water heater, etc.
800-274-8311

Housing Assistance
Habitat for Humanity
Vilas & Oneida 715-420-0412

Rural Housing
888-400-5974
Call for rules for assistance programs for low income families.

Rural Development
Ken Lynch, 2187 N Stevens St, Rhinelander
www.rurdev.usda.gov/wi
715-362-5941 ext 4

Salvation Army
Eastern Vilas Co. Kathy Holtorp 715-617-2179
Western Vilas Area-Jackie 715-554-7044

Forward Service Corp
Supportive Housing Program
Families with or without children, who are homeless or losing their housing.
Lori Hallas 715-365-7842

W-2 Emergency Assistance
1 time rent assistance/year
715-365-7822

NEWCAP 1-800-242-7334
1-920-834-4621
www.newcap.org
Tenant based rental assistance program
Homebuyer program
Homeowner rehab program
Section 8 (HUD) Program
Transitional/Homelessness prevention programs
Housing counseling



Tri-County Women's Outreach
715-358-624 877-801-3485
Substance abuse assistance and counseling for women
Gamblers Anonymous
Wed at 7 pm, Lac View Desert Transfer Station Rd, Watersmeet, MI

Abuse Programs

Tri-County Council on Domestic Violence and Sexual Assault
150 E Hospital Rd
Eagle River 715-479-2912
or 800-236-1222

Northwoods 2-1-1

- ✦ Counseling
 - ✦ Health Services
 - ✦ Food
 - ✦ Parenting Resources
 - ✦ Housing
 - ✦ Employment
 - ✦ Child Care
 - ✦ Youth Services
 - ✦ Transportation
 - ✦ Senior Services
- and much more
Simply dial 211,
715-361-2893,
or toll free 1-888-266-0028

Tri County Crisis Line
705 E Timber Drive
Rhinelander
888-299-1188

Vilas County Social Services 715-479-3668

Lac du Flambeau Domestic Abuse Program
715-588-7660



Temp Agencies

Employment Options
109 N.Stevens St.,
Rhinelander 800-365-9185

Nicolet Employment-Temp Service
3611 Hwy 47 North,
Rhinelander 800-248-1001

Northern Advantage Job Center
Rhinelander 715-365-1500

Clothing and Personal Items

Northwoods Shares Needs Ministry "The Rock"

1019 Wall St. Eagle River
Wed. 9:00 am - 4:00 pm.
Clothing, personal products,
bi-monthly Community din-
ners 715-891-6279

St Mathias Outreach Center

Minocqua Personal Products
Pantry
3rd Tues, 3:00 -5:00 pm

Sunshine For Humanity

1191 Hwy 45 S, Eagle River
M,T,W,F 9:30 am to 4 pm
Sat 10 am - 1 pm
715-477-2220

Substance Abuse

Al-Anon/Alateen Hotline

Mon/Wed, 6:30-8 pm at Ea-
gle River Memorial Hospital
www.area61afg.org
715-628-0023

AA Hotline

Meetings in Eagle River,
Land O Lakes, Boulder Junc-
tion, Woodruff, and St Ger-
main,
northwoodsaa.org
715-367-7920

Narcotics Anonymous

Thur at 6 pm, Eagle River
866-310-9077

Narconon 1-800-469-6933

Koinania

1991 Winnebago St., Rhine-
lander
715-362-5745

Options Treatment Facility

722 E Wall St, Eagle River
T-Th 715-477-2875
9433 Cty J, Minocqua
M-W 715-356-5377

The Hope Consortium

1-844-305-4673 (HOPE)
[http://hopeconsortium.org/
resources/community-resource-
guide/](http://hopeconsortium.org/resources/community-resource-guide/)

WI Tenant Resource-Legal rights

Tenant information
800-422-7128
Tenant Resource Center
877-238-7368
www.tenantresourcecenter.org

Metropolitan Milwaukee Fair Housing Council (also serves Vilas County)
1-414-278-1240

Home Owner Infor- mation

**Housing & Urban Develop-
ment (HUD)** 414-297-3214
<http://www.hud.gov>

WHEDA <http://wheda.com>
800-334-6873

Hope Now

Foreclosure help
www.hopenow.com
888-995-HOPE

Neighbor Works America

Foreclosure helps
www.nw.org
202-760-4000

WI Partnership for Housing Development

Down-payment assistance
<http://www.wphd.org>
608-258-5560

Moving Out Home Repairs

Down-payment assistance
for disabled individuals to
purchase a home
877-861-6746 ext. 7

WI Partnership for Housing Development

Down-payment assistance
<http://www.wphd.org>
608-258-5560

Affordable Housing

Eagle Pines Apts/Meridian Group
Sue 715-362-7855
715-479-9877

Eagle River Properties

Jim Ciran 715-479-9688

James Poehlman Villa

Eagle River 800-685-9353

Land O Lakes - Gateway Pines

906-932-5500

Northwoods Property Management

Sue Morris 715-356-3178



St. Germain Housing Authority 715-478-5030
Low income and/or disabled

Boulder Pines Senior Housing
Chuck 715-385-0282 or
906-932-5500

Phelps - Northwoods Village
Mike 715-545-2323 or
906-932-5500

Lac du Flambeau - Little Pines 715-588-3348

Minocqua Housing Authority 715-356-3366

A & M Services
1-800-490-6621

Homeless Shelters

N.A.T.H.'S Frederick Place
204 W. Frederick St, Rhineland
715-369-9777
www.nathnorthwoods.com

Salvation Army Homeless Shelter
Wausau 715-845-6583

Our Sister's House
715-224-3520
328 E. Washington Ave.,
Tomahawk

New Hope Shelter
601 N. Summit Dr. Crandon
715-478-3669

Domestic Abuse Shelters

Tri-County Council on Domestic Violence/Sexual Abuse Shelter
24 HOUR HOTLINE
800-236-1222

Lac du Flambeau Shelter
715-588-7660



H.A.V.E.N. Inc.
715-536-1300
1108 E 8th St., Merrill, WI

Assault Survivors Group
Weekly meetings of support groups for domestic violence and sexual abuse
715-479-2912

WIC Program

Vilas County Public Health
Dept. 715-479-3656

Food Pantries



Eat Well on Less than \$4.00 a day
<https://41aac1a9acbe9b97bcebc10e0dd7cb61ef11502c.googleusercontent.com/host/0B9c5aT4eSIRfMzVpbC0xemtkSIE/good-and-cheap.pdf>

Vilas Food Pantry-Kalmar Center 1542 Hwy 45 N, Eagle River, 1st & 3rd Tuesday 3:30- 5:15. Every Wed. 8:30 - 10:00 am
Sandy Weber
(715) 479-9581
Jerry Wyckoff
(715) 477-1165
Cell # (920) 912-3080

Boulder Junction Community Food Pantry & Commodities 715-385-2146
Open alternating mornings and afternoons on Thursdays 10:00–11:30 am or 3:30–5:00 pm. Across from Boulder Marine Center. Proof of address and ID are required.

Headwaters Emergency Food Pantry, Inc- Land O' Lakes 630-306-9189 Jill Rohloff
P.O. Box 561, Land O' Lakes
1st & 3rd Wed. 9 am–12:00

Lakeland Food Pantry & Commodities 715-358-2222
1701 Hwy 51, Arbor Vitae
Tues 9-11:30 am every other Thurs 3:30-6:00pm

Thrift Stores A-Z Thrift Store
1195 Hwy S, Eagle River, WI
715-479-6104

Vintage Thrift
210 S Main St, Eagle River
715-337-0031

Community Church of Christ
446 Hwy 70 St Germain, WI
715-479-9050

MERMH Auxilliary 715-479-2172
233 S Main St, Eagle River
St. Peter Annex 715-479-6393
414 W Jack Frost St, Eagle River
St Peter's Thrift 715-479-1195
114 E Division St, Eagle River